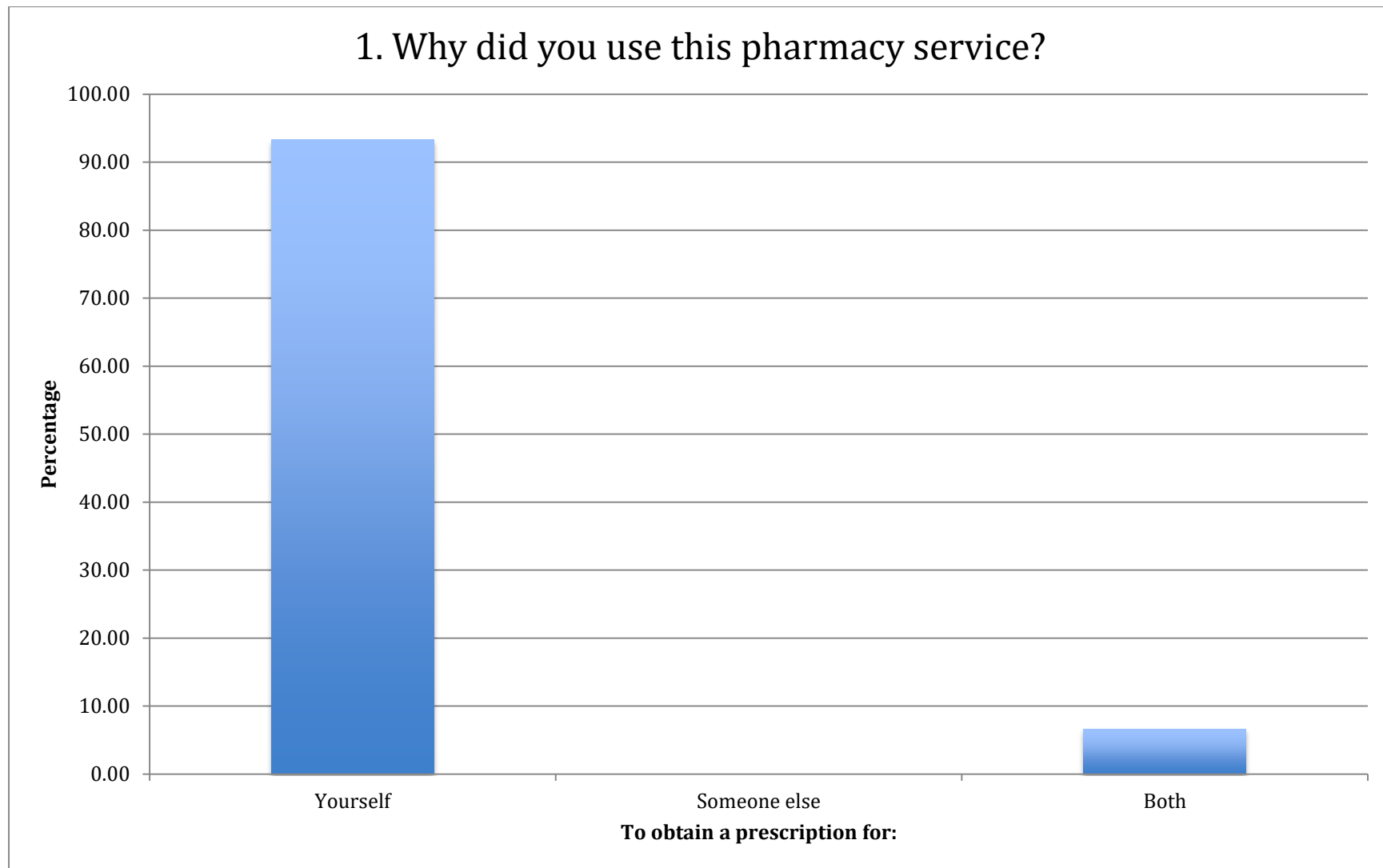




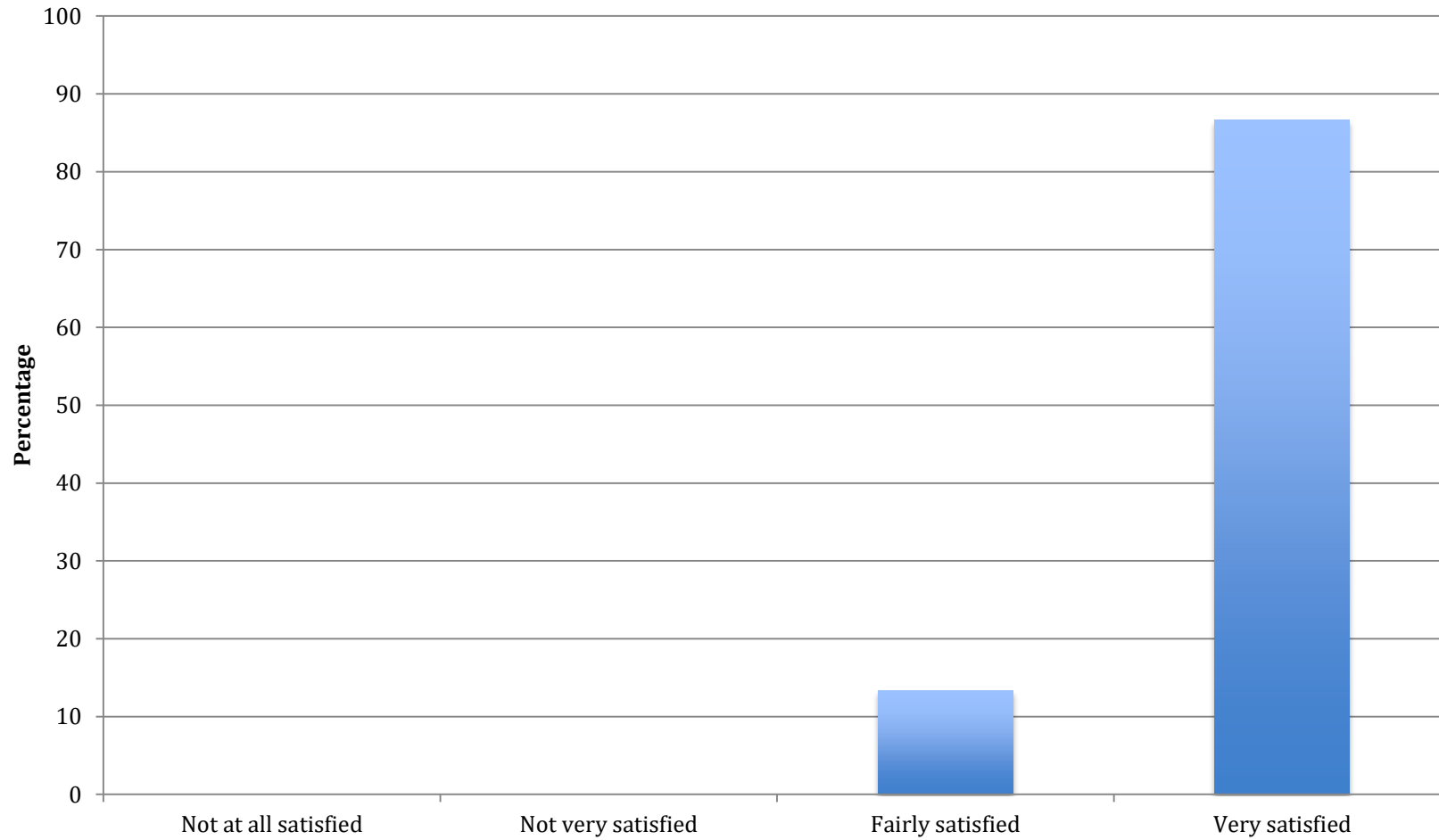
Good Measure Pharmacy

Community Pharmacy Patient Questionnaire

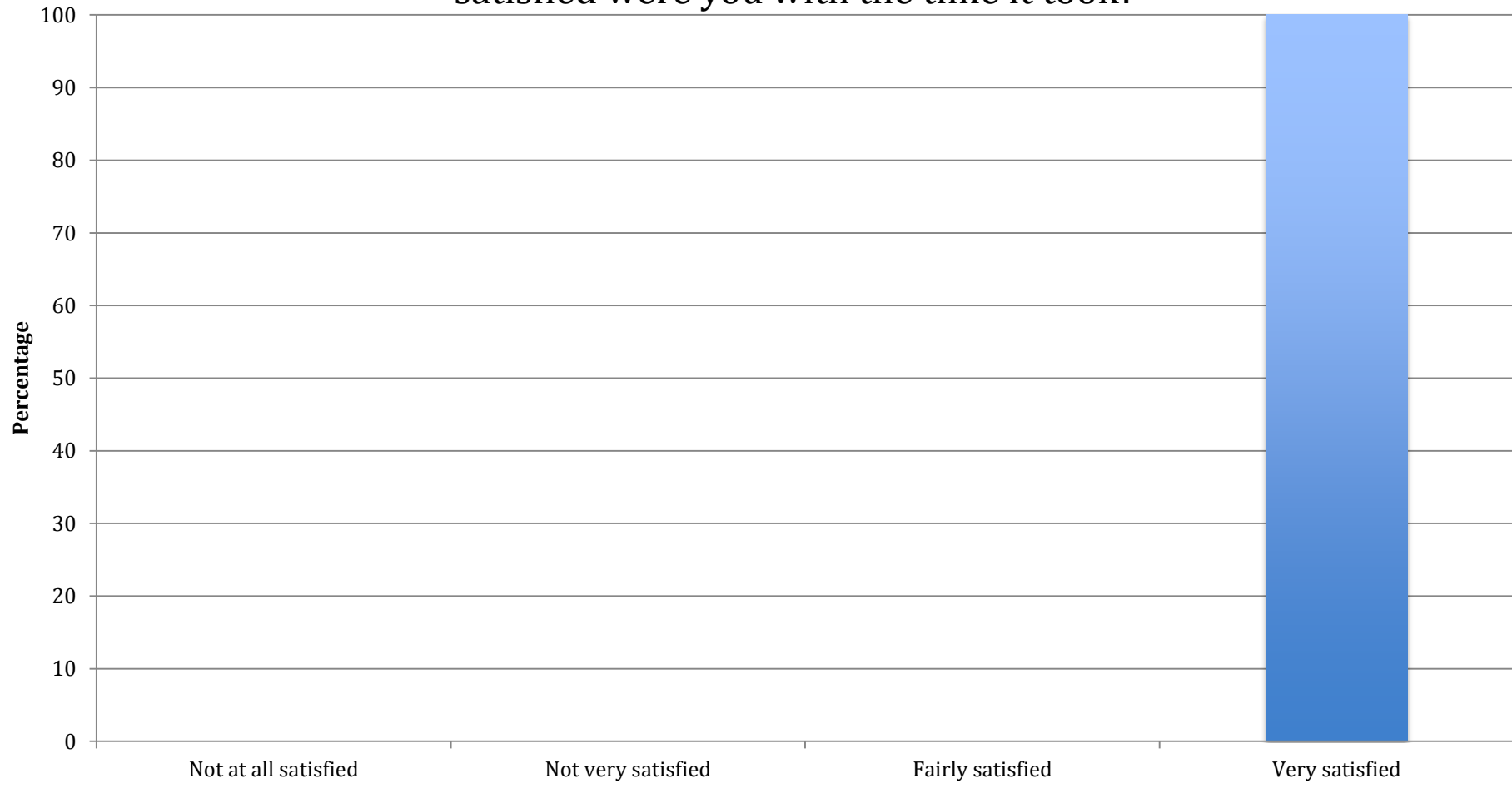
1. Why did you use this pharmacy service?



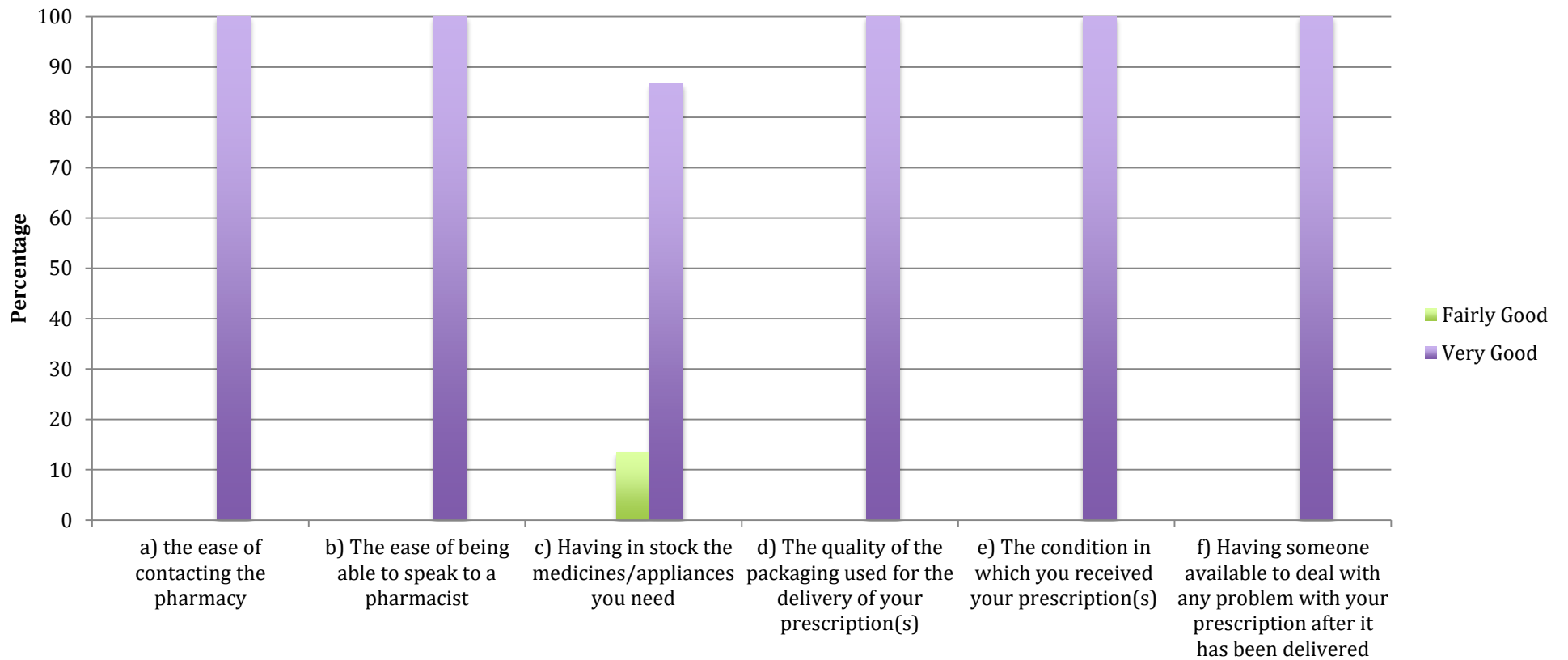
2. If you had a prescription delivered today, how satisfied were you with the time it took to provide your prescription?



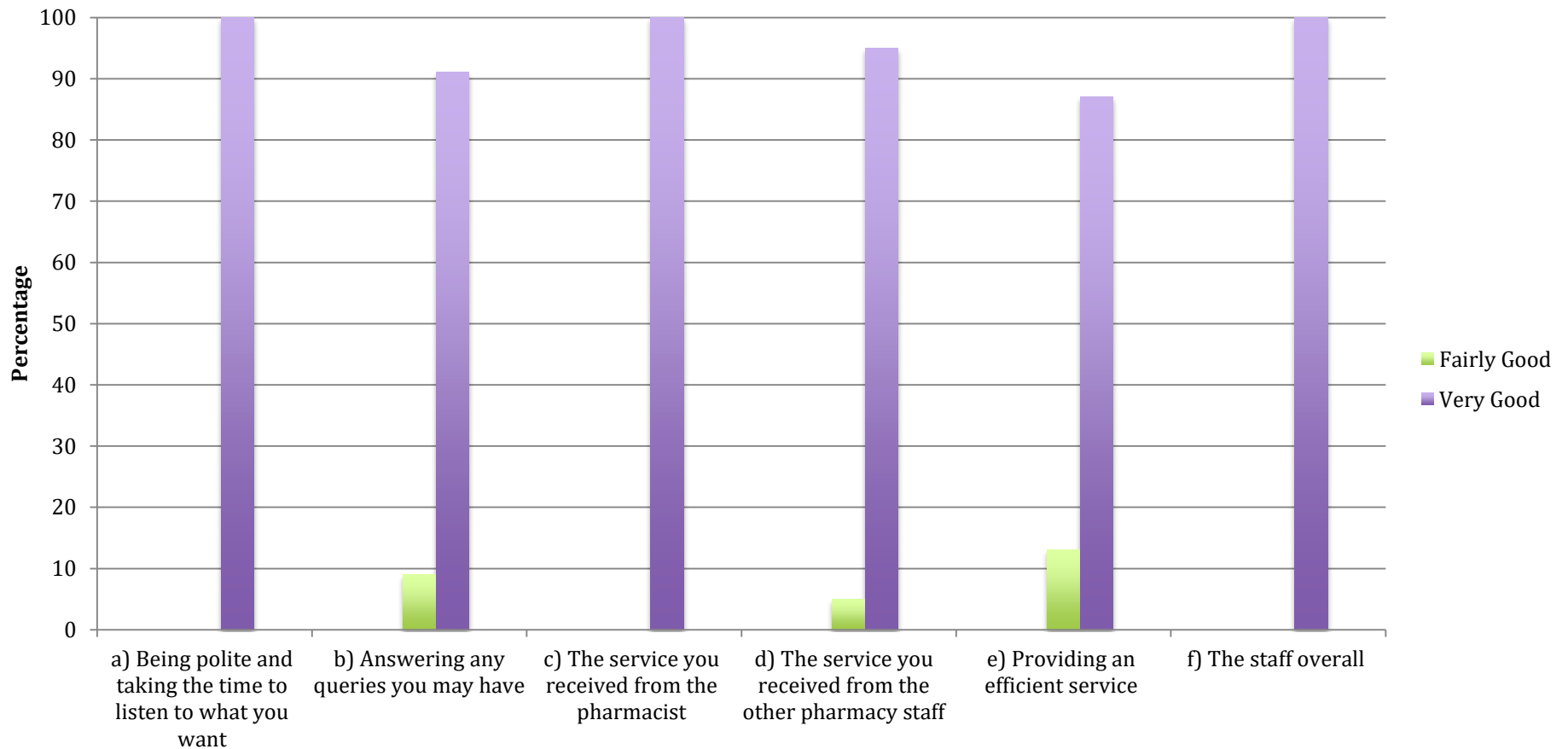
3. If you used the pharmacy service for another NHS service, how satisfied were you with the time it took?



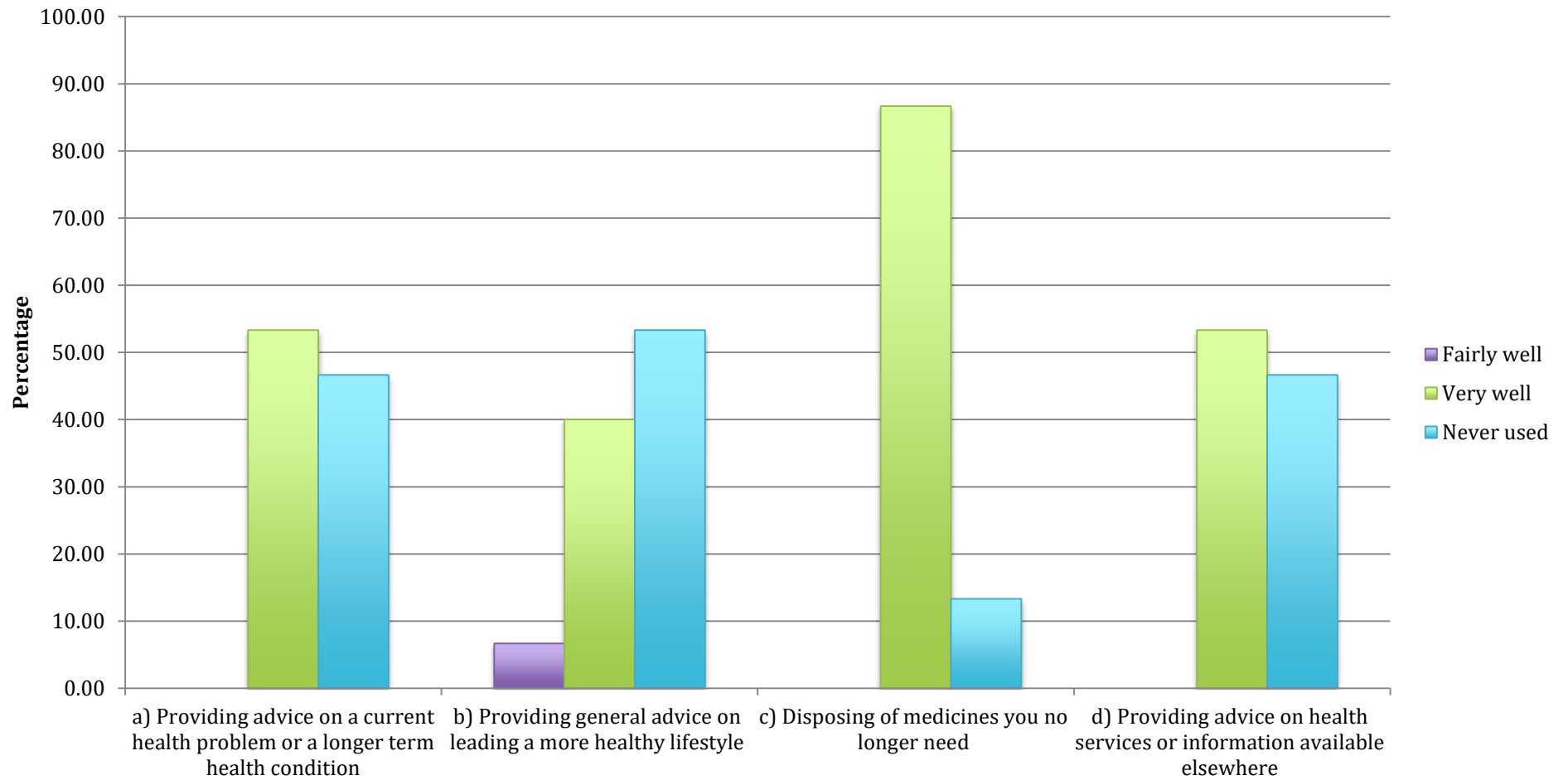
4. Thinking about previous use of the pharmacy, as well as today's, how would you rate the pharmacy on the following factors?



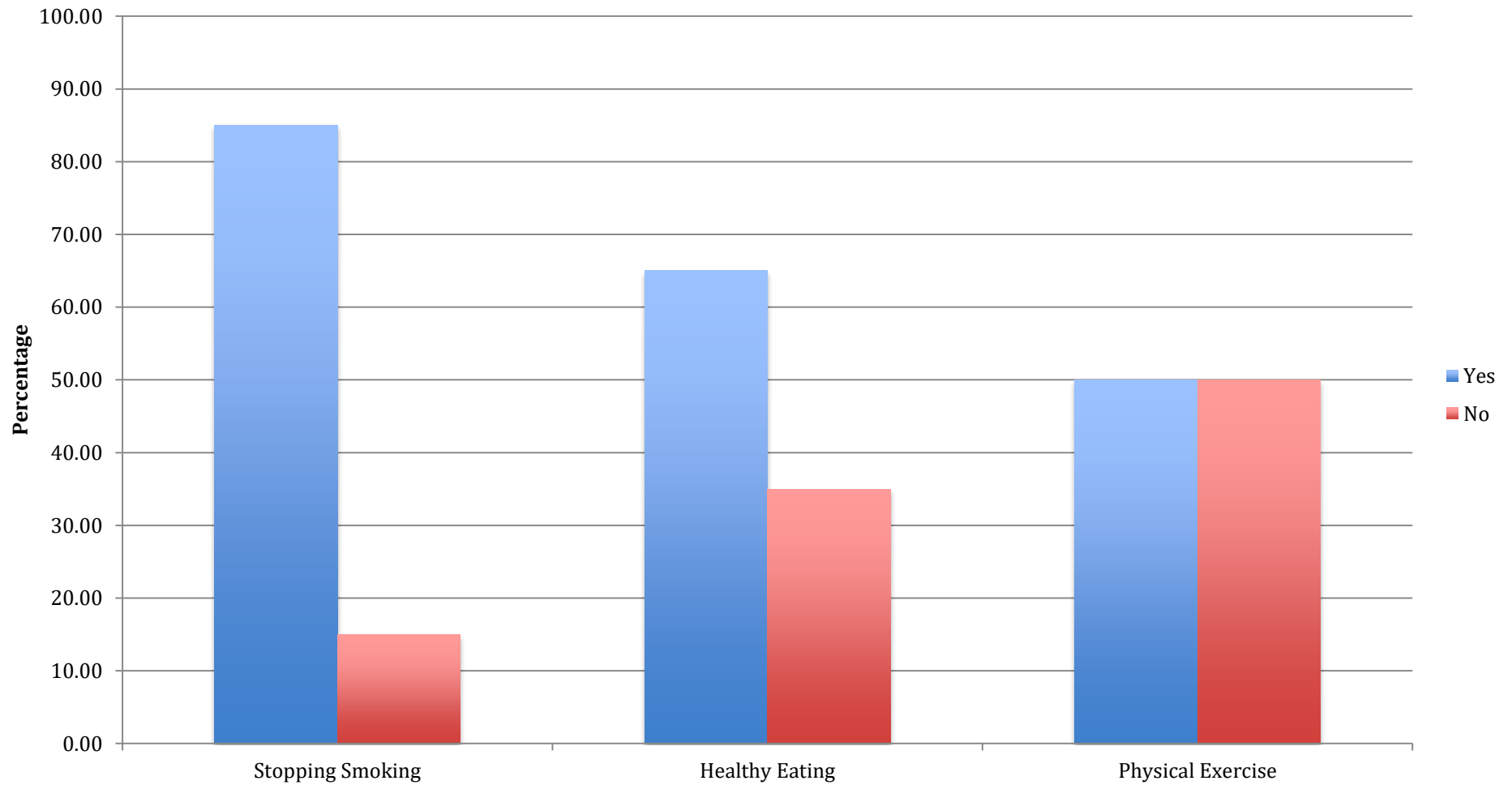
5. Again, including any previous use of this pharmacy, how would you rate the pharmacist(s) and the other staff who work there?



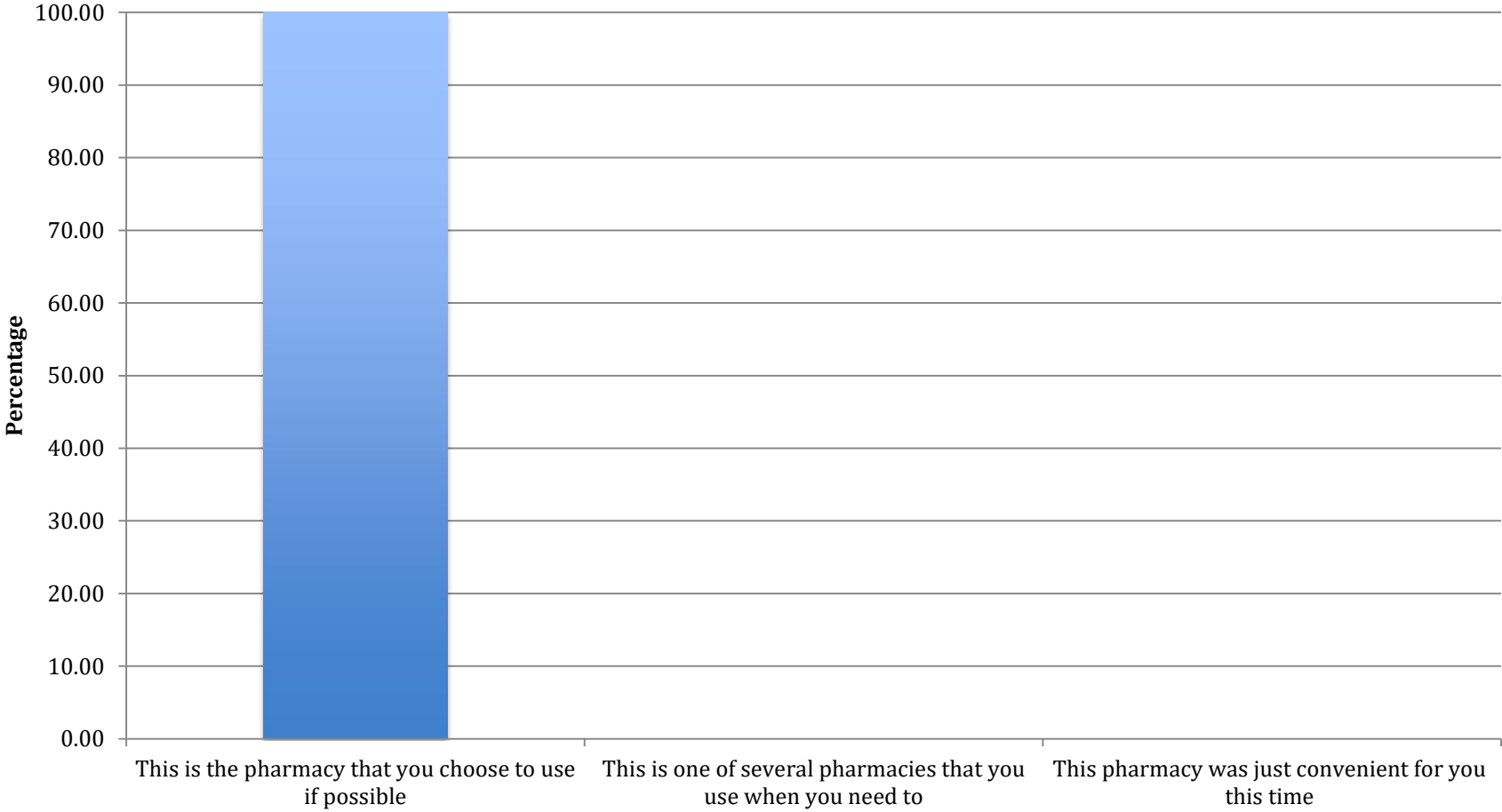
6. Thinking about all the times you have used this pharmacy, how well do you think it provides each of the following services?



7. Have you ever been given advice about any of the following by the pharmacist or pharmacy staff?



8. Which of the following best describes how you use this pharmacy?



9. Finally, taking everything into account - the staff and service provided - how would you rate this pharmacy?

